




Auscript has been trusted to deliver
fast, precise and *secure* court
transcripts for almost 100 years



99.5%
ACCURACY

2.3M
PAGES OF TRANSCRIPT
DELIVERED PER YEAR

180,000 Hrs
OF DIGITAL AUDIO
CAPTURED PER YEAR



Court proceedings affect people's lives, so *fast* access to an accurate transcript is critical to the justice system.

Auscript cares about audio clarity, security, accuracy and on-time transcript delivery which is why we have been trusted by courts globally for almost 100 years.

We deliver transcripts to judiciary, court staff and parties to proceedings for the following jurisdictions:

- Federal Court of Australia
- Federal Circuit Court of Australia
- Family Court of Australia
- Queensland Courts
- Ministry of Justice.

Visit our website today to get an instant online cost estimate or request a transcript. Alternatively, contact our Client Services team at clientservices@auscript.com or **1800 AUSCRIPT**.

Capturing the record outside the courtroom

In addition to providing services for courts and tribunals, we also offer recording and transcription services for the following events:

- Corporate events (AGMs)
- Arbitrations
- US Depositions
- Insurance interviews
- Royal Commissions and Inquiries
- Media conferences
- Government agency hearings.

Auscript can capture a crystal clear record of your event using our portable recordings solutions. We can also transcribe your own recordings in accordance with your desired turnaround and style preference.

Fast delivery

We provide the record when and where you need it.

Transcription turnaround options include:

- **Web Streaming:** Live audio and video delivered anywhere, at any time via our secure online streaming application – Court.fm
- **Real-Time:** Delivery of the electronic transcript seconds behind the spoken word both in the courtroom and to remote clients
- **Progressive/Same-Day:** The Court and parties can receive a transcript of the morning session during the lunchtime adjournment and receive a final transcript within two hours of adjournment
- **Next Day:** The completed transcript will be delivered on a 24-hour turnaround
- **Deferred:** Transcripts can be delivered by close of business on requested turnarounds. These can be from 2 day to 10 day delivery.



Proven *experience*

The Auscript difference is our relentless focus on delivering fast, precise, secure recording and transcription services to our clients – without fail.

- **Fast and on time:** We transcribe over two million pages annually – with delivery options available as quickly as within seconds of the spoken word
- **Guaranteed quality:** We are an ISO 9001:2008 certified provider – producing transcripts with the highest raw accuracy rating of 99.5% and capturing audio with absolute clarity
- **Fail-safe recording:** We never miss a recording – ever – capturing hundreds of thousands of hours of audio across thousands of courtrooms globally

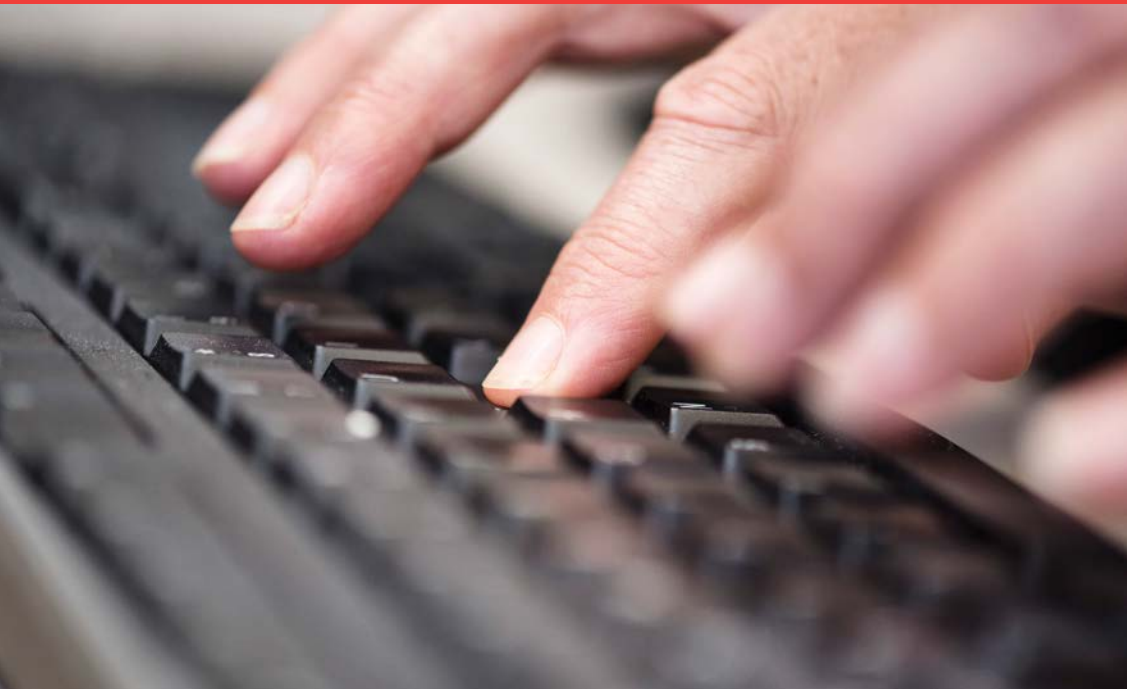
- **Simple and transparent:** Our online ordering system simplifies the payment process and allows for tracking of every transcript in the production cycle, with full access to analytics to measure our performance
- **Robust security:** We securely transfer audio and transcripts via our 128-bit SSL encrypted WAN, and offer dual redundancy with two back-up data centres.



The *Anscript Method*: How a court transcript is made

Did you ever wonder about the process our skilled Audio Transcribers go through to hand-type and deliver Same-Day transcripts while achieving 99.5% accuracy?

- **Step 1 – Remote and In-Court Monitoring Teams** capture 700 hours of audio every day from over 500 courtrooms around the country. They carry out sound checks and monitor recordings.
- **Step 2 – Anscript's IT Team** support the secure transfer of digital audio, in real-time, from the courtroom to our protected data centres throughout the country.
- **Step 3 - The Client Services and Account Management Teams** liaise directly with the courts and parties involved in proceedings to manage transcript order and enquiries.
- **Step 4 – Our Annotations Team** locate the audio required for transcription on our secure servers and then listen to it to log significant events such as the appearance of witnesses.
- **Step 5 - Allocations Team** assign segments of audio work to our network of skilled Audio Transcribers and Stenographers throughout Australia.
- **Step 6 - Audio Transcribers** then type the audio at high speed while maintaining accuracy of over 99%. It usually takes one hour to accurately transcribe 15 minutes of recorded audio.
- **Step 7 - Document Mergers** compile all individually typed segments into one complete transcript. They match overlaps, check style, check spelling, and add the official cover pages.
- **Step 8 – Our Quality Team** carry out thousands of retrospective checks on Audio Transcribers each year. They also conduct internal auditing to ensure the company maintains its ISO 9001:2008 rating.





AUSCRIPT
For The Record Since 1921

To find out more contact:

P 1800 AUSCRIPT (1800 287 274)

E clientservices@auscript.com

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Auscript is a For The Record Group Company. Globally, the For The Record Group has recording installations in 27,000 locations, across 62 countries.


For The Record
Group